

Lac qui Parle County Family Services 2022 Annual Report

Program Areas

Adult Protection
Behavioral Health
Child Support

Economic Stability
Long-Term Services and Supports
Children and Family Services

Internal Services and Supports

These are services that support the direct client service of Family Services – this includes everything from planning to payroll.

Contract Management
Community Based Service Development
Financial Analysis and Accounting

Licensure
Records Management

Letter from the Director

Kirsten Gloege

Lac qui Parle County Family Services is pleased to present its 2022 Annual Report. The purpose of this report is to provide our community with an overview of the work that is being completed within the agency and to highlight the trends.

We continue to focus on our mission to assist county residents whose personal or family resources are not adequate to meet their basic human needs. We are committed to helping individuals and families attain the maximum degree of self-sufficiency consistent with their individual capacities. To these ends, Lac qui Parle County Family Services will promote the dignity, safety, and rights of the individual, and will assume public accountability and trust through responsible use of available resources.

Lac qui Parle County Family Service Center was first established in 1937. Today, Lac qui Parle County Family Services houses 26 employees. Our teams consist of the director, one accountant, 3 support staff. In our financial services unit, we have one supervisor, 4 eligibility workers and one child support officer. Within social services, we have the disability and elderly services, this unit consists of 1 supervisor and 6 social workers. The second unit within social services, is our behavioral health, children/family services and licensing, this unit consists of 1 supervisor, 5 social workers and 2 case aides.

DHS has created a dashboard to review costs within the state and county, with most recent data as of 2020. Total Human Services Costs for 2020, in Lac qui Parle County was \$28,761,849. This cost is shared with Federal and State funds, the County cost share was \$838,875.

MN County Human Service Cost Dashboard can be viewed at:

<https://mn.gov/dhs/general-public/publications-forms-resources/reports/cost-reports-dashboards/county-cost-dashboards/tables-human-services-cost-dashboard-reports/>

If you would like more information about our services and resources, please visit our website at <http://lqpc.com/index.php/family-services/> or call directly at 320-598-7594.

Thank you,

Kirsten Gloege
Director

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Mission Statement

The Lac qui Parle County Family Service Center, in partnership with the federal government, the state, and other public, private, and community agencies, is a county agency directed by law to assist county residents whose personal or family resources are not adequate to meet their basic human needs. It is committed to helping them attain the maximum degree of self-sufficiency consistent with their individual capacities. To these ends, the Agency will promote the dignity, safety, and rights of the individual and will assume public accountability and trust through responsible use of available resources.

Role of Government

Lac qui Parle County Family Service Center provides critical services in our local community, which assist people in need and provide a safety net for our most vulnerable citizens. The agency protects vulnerable populations, expends public funds, is accountable to taxpayers, and provides infrastructure and oversight of the private sector expending public funds.

Lac qui Parle County Family Service Center Structure and Governance

The Lac qui Parle County Family Service Center is governed by the County Social Services Board, which is subject to the Board of County Commissioners. The full County Social Services Board of seven members is comprised of the five elected members of the Board of County Commissioners and two appointed Layboard members. The Human Services Director is responsible for total management operations of the Lac qui Parle County Family Service Center, and serves as its Chief Executive Officer.

Our Partners

Individuals and families who are in need, health care providers, schools, community agencies, charitable organizations, federal, state, county, and city government and other individuals, businesses, and agencies both in and outside of our local community.

Adult Protection

Lac qui Parle County's Adult Protection Services investigates allegations of physical, emotional, and sexual abuse, caregiver neglect, self-neglect or financial exploitation of people considered vulnerable due to cognitive, physical, or emotional impairments.

Vulnerable Adult reports are received by the Minnesota Adult Abuse Reporting Center (MAARC). Once the report is received, MAARC determines what agency is responsible for the screening and investigation of the report. The possible agencies are the Minnesota Department of Human Services, the Minnesota Department of Health, and Lac qui Parle County Family Services. The services we provide include:



Conducting initial investigations of maltreatment

Including self-neglect

Gathering evidence related to reports made by the public, professionals, neighbors, or other concerned people



Making connections to health and supportive services

Providing protective services to reduce maltreatment and provide a support system



Coordinating legal interventions

Up to and including the appointment of surrogate decision-makers such as legal guardians

Taking a range of legal actions against perpetrators on behalf of vulnerable adults and to ensure the safety of older adults and people with disabilities

<i>Allegations for 2022</i>	Substantiated	Inconclusive	False	Not Vulnerable Adult	Investigation Not Possible	Pending	Total
<i>Abuse emotional or mental</i>	0	2	1	0	1	0	4
<i>Abuse physical</i>	0	1	1	0	1	0	3
<i>Abuse sexual</i>	0	0	0	0	1	0	1
<i>Financial exploitation fiduciary relationship</i>	0	2	1	0	0	0	3
<i>Financial exploitation not fiduciary relationship</i>	0	2	0	0	0	0	2
<i>Neglect caregiver</i>	0	0	1	0	3	0	4
<i>Neglect self</i>	0	2	1	1	3	2	8
Totals	0	8	5	1	9	2	25

Lac qui Parle County is the lead investigative agency for vulnerable adults whom reside in the community and/or are receiving community based services. This chart does not include allegations that are referred to MN Department of Health or Department of Human Services. In 2022, there were 12 adult protection reports screened in for an assessment and 2 screened out reports, with a total of 14 reports. Note there may be multiple allegations within an assessment.

Behavioral Health

We provide a variety of services and supports for care for individuals living with mental illness, substance use disorder, or both. Our person-centered, recovery-focused interventions aim to help people live as independently as possible in their communities. Our approach involves coordinating services, policies, and resources to meet the goals of the individual. Our work includes:



Partnering with providers

We search out and contract with credible and accessible providers that deliver various treatment approaches in chemical and mental health services



Informing policy

Leveraging county and other resources to provide care upstream and advocating for policies that reduce disparities and inequities



Caring for those who need it most

Case managers work one-on-one with their clients to identify needs and assist in developing goals to move toward recovery and maintain positive mental health.



Having an impact on the practice

Innovating with local hospitals, police, providers and the county local advisory councils

CHILDREN'S MENTAL HEALTH

Children whose mental health needs are not met in a timely manner are more likely to experience social isolation, school failure, and delinquent behavior. Families who do not have adequate resources are not able to provide parental and emotional support to their children. Timely and appropriate intervention can prevent the need for more intrusive and costly options at a later date.

As the local mental health authority, the county is responsible for developing a network of services for children. The Children's Mental Health program provides supports and services to children with severe emotional disturbances and their families. The goal of the program is to assist children with severe mental health issues to thrive in their home communities.

Children qualify for Children's Mental Health services according to the Minnesota Children's Mental Health Act. The child must have a diagnosis that meets the definition of Severe Emotional Disturbance in order to be eligible. This diagnosis must be determined by a mental health professional.

Children's Mental Health Case Management for 2022: 18 clients served

ADULT MENTAL HEALTH

Early intervention to assist adults with mental illness allow them to maintain or regain employment and stable housing with the appropriate level of support. The financial cost of unemployment, homelessness, and medical care far exceeds the cost of preventative support services. The emotional cost to individuals and their families can be devastating.

As the local mental health authority, the county is responsible for developing a network of services for adults. The Adult Mental Health program provides services to support Lac qui Parle County adults who suffer from serious mental illness. The goal of the program is to assist adults with mental illness to manage their disease and live successfully in the community.

Minnesota Statute 245.462 identifies the eligibility requirements for Rule 79 Case Management Services. The person must be diagnosed by a mental health professional with serious and persistent mental illness. Case managers are required to complete a functional assessment with the consumer so as to identify mental health needs and assist the consumer in developing goals to move toward recovery and maintain positive mental health.

Adult Mental Health Case Management for 2022: 54 clients served

CHEMICAL DEPENDENCY

Individuals with untreated chemical dependency may lose their employment, deplete their financial resources, and even engage in criminal behavior to support their habit. Without assistance, many families are not able to intervene in the cycle of self-destruction caused by uncontrolled chemical use. Timely and appropriate intervention can prevent loss of jobs, housing, family support, and possible incarceration or even death.

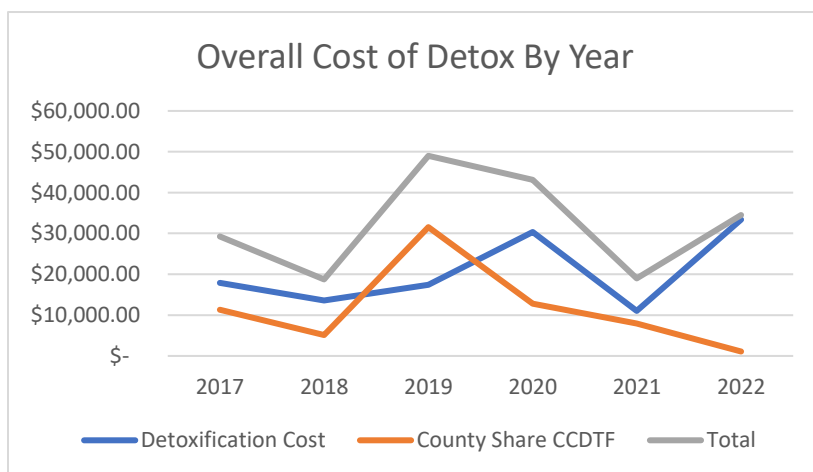
Staff provide chemical dependency assessments, referrals to the appropriate treatment resources, and follow-up community integration services. The goal of the program is for individuals to manage their chemical use successfully so that it does not interfere with community living. Lac qui Parle County Family Service Center determines eligibility for consolidated treatment funding based on assessment and income.

Minnesota Statute Chapter 254B and Rule 24/25 governs the county's role in completing Chemical Use Assessments and Treatment for persons who meet income guidelines. The request for the Chemical Use Assessment and Treatment may involve a court action in which the assessment and treatment are court ordered or it may involve a person voluntarily seeking Chemical Use Assessment and Treatment funding, if eligible.

Chemical Dependency Assessments and Coordination for 2022: 13 clients served

Changing the Substance Use Disorder Service System

As of July 1st, 2022, the Substance Use Disorder reform went into place. The reform would require our agency to acquire a Licensed Alcohol and Drug Counselor (LADC) to continue assessing Chemical Dependency cases in-house. Because of this, Rule 25 Chemical Dependency Assessments are no longer available at our agency. We are setup to provide care coordination if needed, but all assessments must be completed by a Licensed Alcohol and Drug Counselor.



Children and Family Services

Child Welfare, Child Protection, and Fostering provide an array of services to ensure the safety and well-being of children and their families. Children enter foster care because of neglect, abuse, a family crisis, or the child's behaviors/special needs. Care is given until their own parents can resume the parent role or until a permanent plan is made with relatives or adoptive parents. Our staff's work includes:



Child protection maltreatment assessments

Workers screen and respond to reports of child maltreatment promptly



Case management services for families

Families receive parenting skills, build resiliency, and ensure that children will be safe



Temporary out-of-home placements

In some cases children are removed from their homes for safety



Adoption services

When parents' rights are terminated, children remain with foster families until an adoptive family can be found

CHILD PROTECTION

Child protection is the process of protecting children identified as experiencing some form of abuse or neglect. It is a process where child safety is the first priority and staff work with families to build upon their strengths and to address their struggles to reduce future risk to the children. All children have a right to protection against abuse, neglect, exploitation and violence and there is a statutory duty to safeguard and promote the welfare of children.

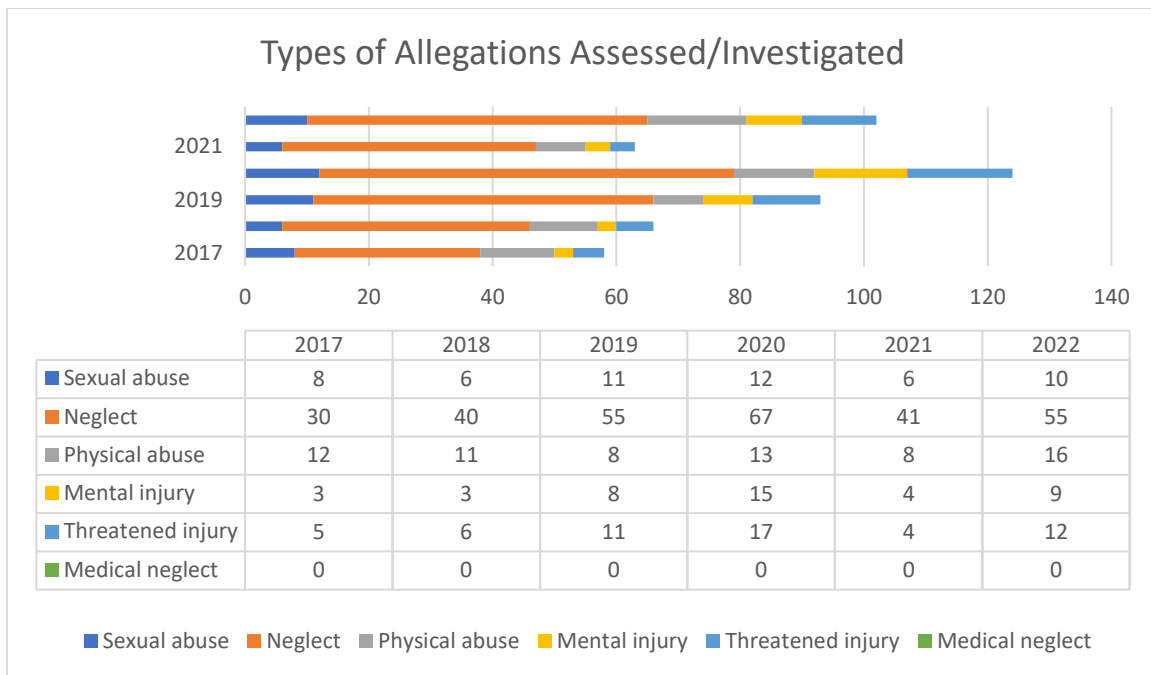
All reports of maltreatment are received and screened according to statutory guidelines. If the reports do not meet statewide guidelines for assessment or investigation, the reporter is given information on other community resources. Accepted reports are either assigned to family assessment or child protection investigation. Services are provided if needed. All reports of possible maltreatment of children are cross-reported from Lac qui Parle County Family Service Center with the appropriate law enforcement agency.

Child Protection Reports

All child protection reports are screened within 24 hours of receipt. If there is an immediate safety issue, the report is screened immediately. Screening involves evaluating the information in the report and determining if the concern meets the statutory definition of abuse or neglect found in Minnesota Statute 626.556 *Reporting of Maltreatment of Minors*. Screened out reports might still result in some action on the part of child protection staff. If the allegations did not meet the child protection level of concern, a child welfare assessment may be opened and staff may contact the parents to offer services and/or support.

Investigating

All child protection reports are screened within 24 hours of receipt. Child protection reports may be opened for either an investigative response or assessment response.



In 2022, there were 55 Family Assessments or Investigations screened in/opened and 94 screened out reports. A total of 149 reports to the agency. Note there may be multiple allegations within an assessment.

Monitoring

County case managers develop case plans containing supports and services for both the parents and children, making sure people get the information and referrals they need to creating a safe environment for the family to grow.

CHILD WELFARE

Lac qui Parle County continues to offer Child Welfare services to families who need assistance in parenting their child. Some of the issues include: parenting concerns, delinquency, runaway, or chemical abuse behaviors.

In 2022, 35 child welfare (including Parent Support Outreach Program) cases were opened.

Truancy

Lac qui Parle County Family Service Center receives a truancy referral from the schools when a child has missed three or more days of school. Once this referral is received, the social worker meets with the family and child to assess barriers and develop solutions that ensure the child goes to and stays in school. A plan is developed with the family to improve school attendance.

In 2022, < 5 truancy referrals were received. We continue to see truancy issues due to COVID-19 and the peace time orders are still in place so, Lac qui Parle County Family Service Center worked in collaboration with local school districts to reach out to students and families that continue to struggle with truancy issues.

Adopting

Adoption recruitment and services are provided by the county for state ward children. In 2022, there were no children adopted through the agency.

Child Support

Child support – the contribution noncustodial parents pay to ensure children have appropriate financial, medical, and child care support – is among the largest income support programs serving children in the United States. Data shows that payments help families maintain self-sufficiency, and the program pays for itself by reducing the need for other public assistance programs. Our goals include:



Engaging noncustodial parents

Assuring a recognized legal relationship between parents and children, and engaging parents throughout the process



Finding solutions that work

Working each case holistically, setting appropriate orders that match each noncustodial parent's ability to pay, and modifying orders when circumstances change



Helping families to thrive

Connecting families to community resources to get the additional resources they need

Knowing our numbers

Minnesota's child support program participates and is measured with other states in the federal incentive funding system. Lac qui Parle County Family Services' ranking in Federal Fiscal Year 2022 Performance Measures was as follows: 7th in Paternity Establishment, 6th in Orders Established, 2nd in Collections on Current Child Support, 2nd in Collections on Child Support Arrears, 23rd in Cost Effectiveness.

The county met or exceeded four of the five state and federal standards:

Objective	2016	2017	2018	2019	2021	2022	Performance standard
Cases with paternity established	101.30%	112.77%	114.29%	102.67%	110.6%	105.37%	80%
Cases with a court order for support	97.38%	95.77%	97.31%	95.43%	95.08%	95.48%	80%
Current child support collected	81.65%	78.61%	82.41%	81.37%	77.16%	81.04%	80%
Cases with collection on arrears	80.90%	86.55%	82.32%	83.33%	78.29%	86.62%	80%
Cost effectiveness	\$7.11	\$6.48	\$6.34	\$5.97	\$4.72	\$4.40	\$5.00

Economic disparities

Lac qui Parle County is committed to work with families to ensure that children can count on their parents for the resources they need to be healthy and successful. According to the 2016 Child Support Program is a Good Investment publication by the Office of Child Support Enforcement, it is especially important for custodial

parents living in poverty; payment can represent more than 40% of family income. Our child support collection efforts have helped to lessen the economic disparity in our county.



Federal Fiscal Year 2022 at a Glance

Lac qui Parle County has seen a steady decline in case count numbers from 2014. Federal Fiscal Year 2022 we saw the case count level off from our previous trend.

183	+	23	+	7	-	36	=	177
Beginning Case Count		New Cases Added		Cases Reopened		Cases Closed		Ending Case Count

Collecting support obligations: Helped distribute \$718,100 in child support.

Expenditures for Services: \$163,256 was spent by Lac qui Parle County for our child support collection efforts.

Federal and State Incentives: Totaled \$16,124 for Federal Fiscal Year 2022 for meeting federal fiscal performance measures. (Incentives are based on program performance two years prior.)

Economic Stability

Financial need may occur for individuals for reasons beyond their control. Some individuals may have recently lost their job, separated from their partner, or may not have the intellectual or emotional capacity to support themselves. Every day, Lac qui Parle County residents turn to Family Services, which offers support mechanisms to buffer the stressors and threats to well-being that all people may face at some time. County staff help people meet their basic needs and take steps toward a better life. Eligibility staff are passionate about their work and motivated by the opportunity to help people make a positive difference in their lives. Our work includes:



Gathering information

Taking applications



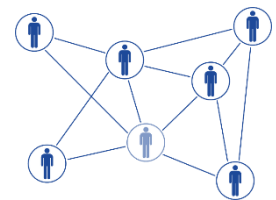
Determining eligibility

Assessing eligibility for federal and state cash, food, and health care programs



Activating help

Providing access to employment and education services and supports



Making connections

Linking people to resources in their own communities

Programs

County residents accessing financial assistance, average per month:

Supplemental Nutrition Assistance Program (SNAP)	219 cases / 398 persons	General Assistance (GA)	13 cases
Minnesota Family Investment Program (MFIP)	21 cases / 58 persons	Emergency General Assistance (EGA)	0 cases
Diversionary Work Program (DWP)	1 cases / 2 persons	Minnesota Supplemental Aid (MSA)	22 cases
Child Care Assistance Program (CCAP)	9 cases	Refugee Cash Assistance (RCA)	0 cases
Title IV-E Foster Care	0 cases / 0 persons	Group Residential Housing (GRH)	30 cases
Medical Assistance	1,085 cases / 1,874 persons	MinnesotaCare	35 cases / 51 persons

Emergency Food & Shelter Program (EFSP)

Lac qui Parle County Family Service Center receives a small portion of funds each year to help in emergencies of food, shelter, or utility shutoff. Lac qui Parle County Family Services was allocated \$800 for phase 39. Expended \$216.55 for Emergency Shelter-Housing. Expended \$345.21 for Emergency Shelter-Utility Assistance. Allocated \$1,980 for phase ARPA-R. Expended 100% to other Food Expenditures. Total Expenditures of \$2,541.76.

Total	\$2,541.76
Expenditures	

Licensing

Lac qui Parle County Family Services is responsible for licensing Family Child Care, Family Child Foster Care, and Adult Foster Care. The county shares responsibilities with the state for the licensing process of Corporate Child and Adult Foster Care settings. Public information is available on licensed providers which consists of whether a person is licensed or not, whether there was any negative action on a license, any variances that the caregiver is operating under, the nature and outcomes of any complaints, and correction orders that have been issued on a licensed home.

To view the Minnesota Department of Human Services Licensing Database, please go to <https://licensinglookup.dhs.state.mn.us/>

FAMILY CHILD CARE

Lac qui Parle County Family Service Center is responsible for the licensing and monitoring of family child care homes in Lac qui Parle County, this is contracted with the Chippewa County Family Services Licensing Unit. The Child Care Licensing program completes state licensing requirements, monitors compliance with state regulations, and provides training resources to providers to enhance development of children in their care.

Childcare providers are required to comply with state regulations (Minnesota Rules 9502.0330 to 9502.0445) for licensure. These rules set limits on the number and ages of children allowed in care, set safety standards regarding the physical environment, sanitation and health, water, food, and nutrition.

In 2022, Lac qui Parle County had 10 Licensed Family Child Care Providers, with 13 currently licensed.

FOSTER CARE

Lac qui Parle County provides licensing services for child foster care and adult foster care. The county is responsible to license, support, and monitor family and corporate foster care homes. The licensor assists the provider with completing the state licensing requirements. Lac qui Parle County Family Service Center also connects providers with needed training and acts as a support for them. The licensor also looks into concerns expressed regarding foster homes.

Family Child Foster Care

Foster parents provide a temporary home for children who cannot remain in their own homes. Children enter foster care because of neglect, abuse, a family crisis, or the child's behaviors/special needs. Care is given until their own parents can resume the parent role or until a permanent plan is made with relatives or adoptive parents. In certain circumstances, foster families may be asked to provide a permanent home. While the child is out of the home, a case manager works to provide services to the child and the family. Foster parents receive financial reimbursement to care for the needs of the children.

In 2022, Lac qui Parle County had 13 Child Foster Care Providers with 8 currently licensed.

Family/Corporate Adult Foster Care

Adult foster care is a licensed, supported living arrangement for adults who have special needs or impairments that make it difficult for them to live alone. This might include people who have physical, emotional, or developmental impairments. Adult foster care homes provide five basic services: room and board, supervision, protection, personal care, and assistance with money management.

Corporate adult and child foster care refers to settings in which the license holder is a corporation rather than an individual. The primary caregivers are shift-staff rather than the traditional model where there is one primary caregiver who lives in the home.

In 2022, Lac qui Parle County had 6 Adult Foster Care Providers.

Long-Term Services and Supports

People who are aging and people with disabilities make meaningful contributions to their families, workplaces, and communities. Too often environments are not structured to allow full participation and opportunity.

When people who are aging or living with disabilities need support to live independently in their communities, they turn to Lac qui Parle County Family Service Center. Our staff's work includes:



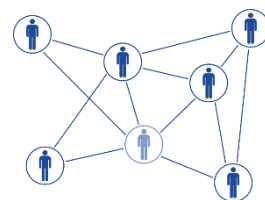
Meeting with people and assessing their needs

Using the MnChoices system we assess their strengths, abilities, and needs



Offering services

Determining eligibility for formal services. People make choices based on need, eligibility, cost-effectiveness, and preferences



Making connections

Connecting hundreds of people to services that can help them remain in their homes or communities

Lac qui Parle County demographics based on 2021 census:

1,851

people aged 65 or older

535

people living with a disability
under age 65 years

6,684

people living in Lac qui Parle
County

SOURCE: U.S. CENSUS BUREAU QUICKFACTS

Long-Term Services and Supports administers programs on behalf of the state or federal government to help older people or people living with disabilities to remain in their homes or communities versus entering institutionalized care. Our work includes:

Assessing

Using a strengths-based approach, we ask about people's current supports and their need for additional assistance. Certified Assessors complete initial assessments for people that are not receiving any home and community based services. MnCHOICES reassessments are completed annually for people already receiving services. Health Risk Assessments are offered annually for people receiving Care Coordination.

- 6 initial MnCHOICES assessments completed in 2022
- 56 MnCHOICES reassessments completed in 2022
- 190 Assessments offered for Managed Care in 2022 (numbers do include individuals that did not want to participate in an assessment or were unable to be reached)

Connecting

We determine who is eligible for Home and Community Based Service programs, which include:

Community Access for Disability/ Community Alternative Care/ Brain Injury Waivers

Lac qui Parle County Family Service Center delivers state-administered home and community based waivers for physically disabled consumers under the Federal 1915(c) waiver, a provision of the Social Security Act that allow states to receive federal financial participation in the cost of services that are an alternative to institutionalization. The county provides case management for Community Alternative Care (CAC), Community Access for Disability Inclusion (CADI) and Brain Injury (BI) Waiver cases.

Developmental Disability Waiver/R185 Case Management

Lac qui Parle County Family Service Center delivers state-administered home and community based waivers for developmentally disabled consumers under the Federal 1915(c) waiver, a provision of the Social Security Act that allow states to receive federal financial participation in the cost of services that are an alternative to institutionalization. As well as, Minnesota Statute 256B.092, requires the county to provide case management services to individuals who meet the eligibility criteria in Minnesota Rule 9525.0004 to 9525.0036, otherwise known as Rule 185. Rule 185 and waiver case managers provide ongoing planning services to people with developmental disabilities or related conditions.

Elderly Waiver/Alternative Care/ Nursing Home Care coordination

Lac qui Parle County Family Service Center contracts with Blue Cross Blue Shield and Ucare to provide care coordination services for Lac qui Parle County residents who are enrolled in Minnesota Senior Care Plus (MSC+), Minnesota Senior Health Options (MSHO) products, Connect and Connect + Medicare.

The county delivers the Elderly Waiver Program for people not enrolled in a managed care product and over the age of 65. Elderly Waiver is a State of Minnesota administered home and community based program under the Federal 1915(c) waiver. In addition, the Alternative Care Program is modeled after the Elderly Waiver Program, however it is for people that would be eligible for Medical Assistance within 135 days of entering a nursing facility.

Eligibility is also determined for the Family Support Grant, Semi Independent Living Skills Program, and Personal Care Assistance Program.

Monitoring

County case managers develop a coordinated plan for supports and services, making sure people get what they need when they need it, monitoring the plan, and authorizing services.

- Developmental Disabilities and R185 case management: 54
- Community Access for Disability/Community Alternative care/Brain Injury: 39
- Nursing Home: 58
- Elderly Waiver: 19
- Alternative Care: 1
- Community Well: 53
- Special Needs Basic Care: 59

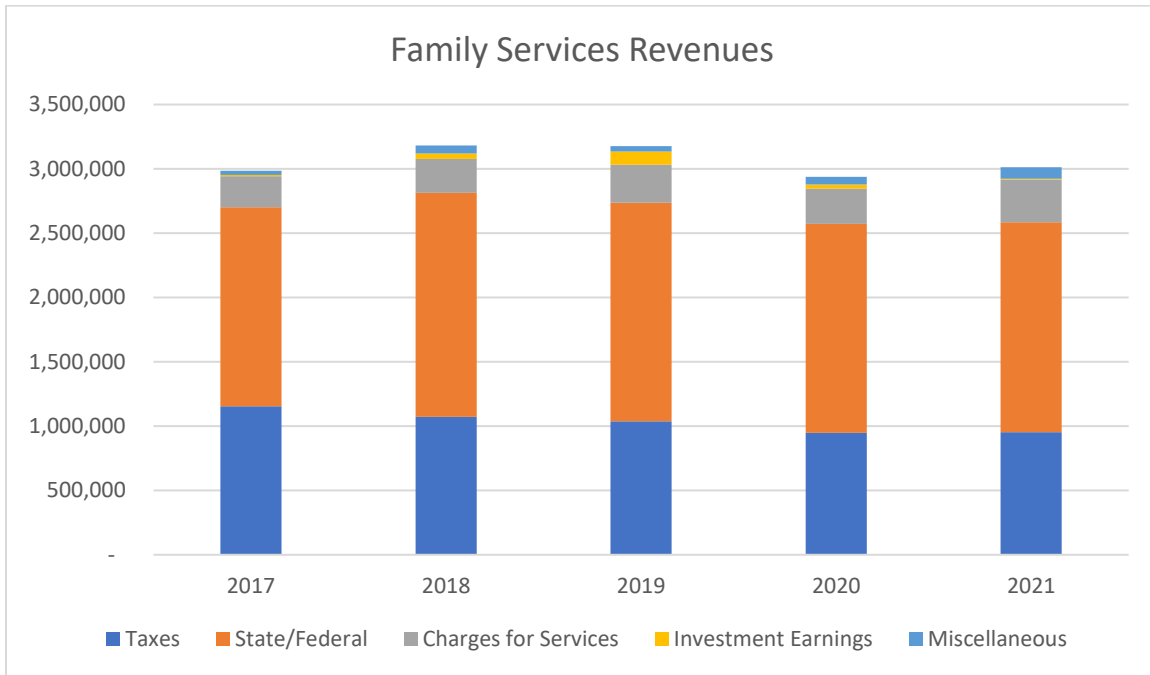
Empowering

We empower people to make informed choices about the services they access, and we act as public guardians for 6 people with intellectual and developmental disabilities.

2021 Audited Financial Reports

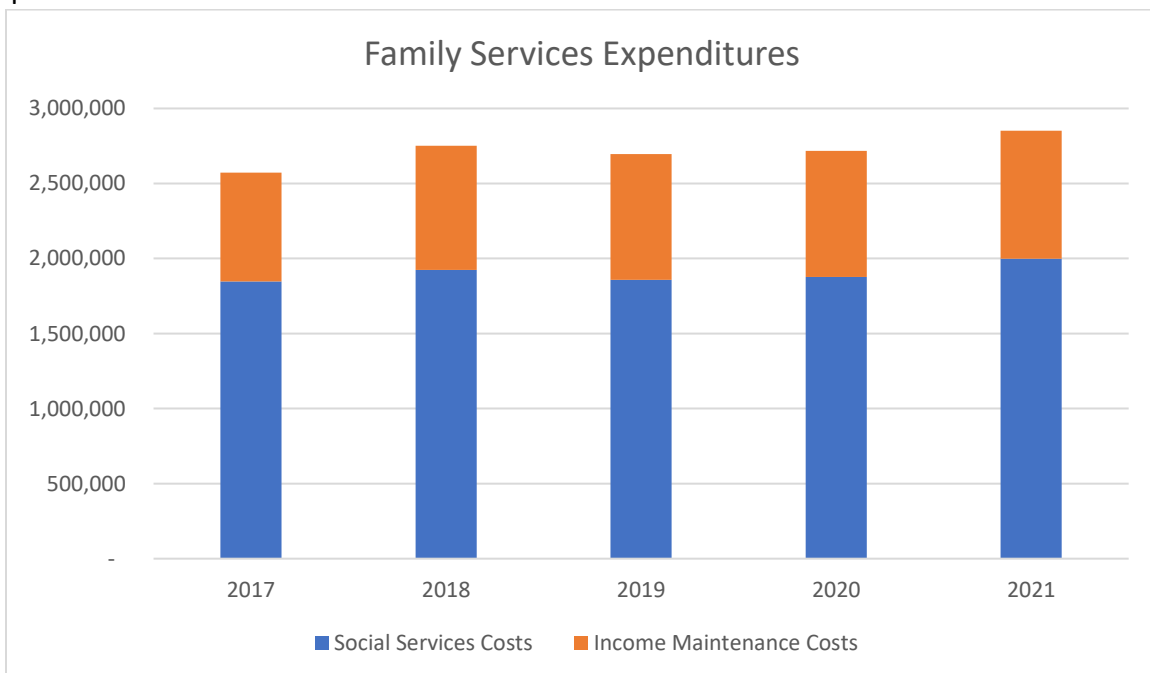
Revenue

Family Services receives revenue from the federal and state governments as well as grants and other non-governmental sources. In 2021, approximately 32 percent of revenue was from the local tax levy and approximately 68 percent was from federal, state, and other sources.



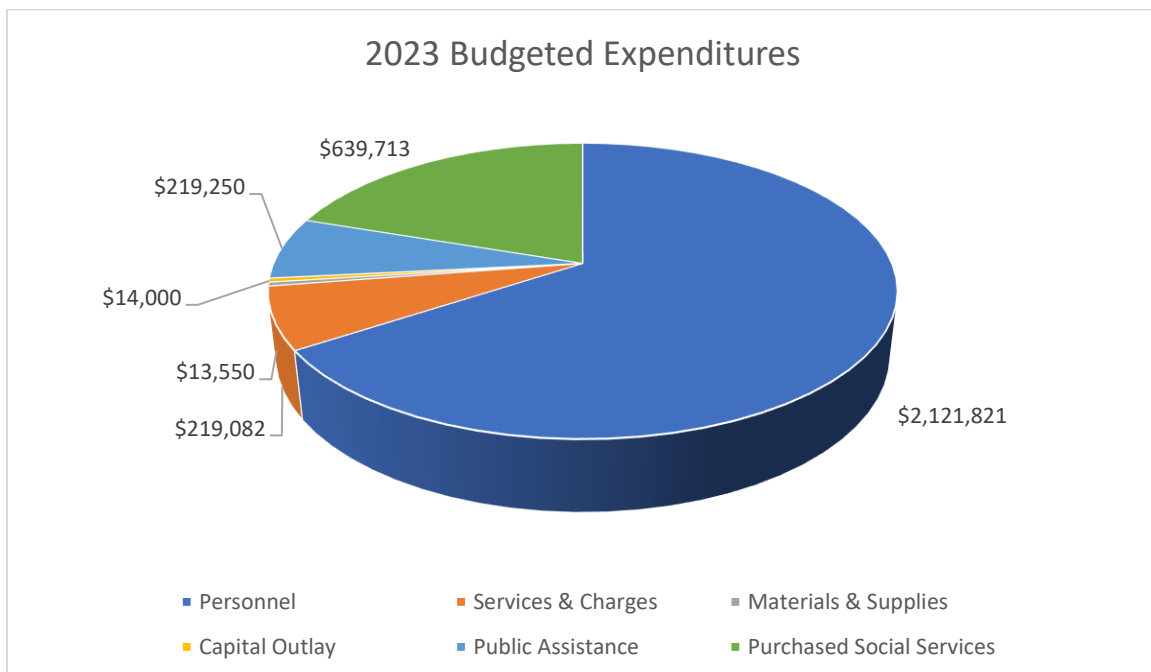
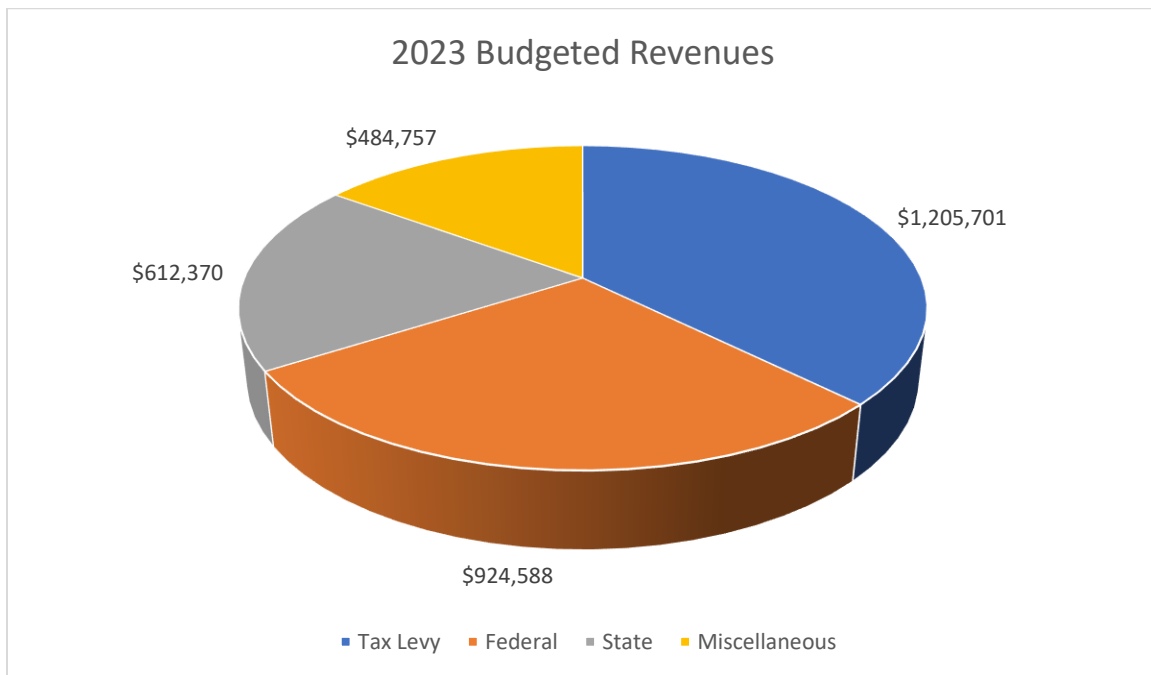
Expenditures

About 30 percent of expenditures were on the costs of providing economic assistance services. About 70 percent of expenditures were on the costs of providing social services in house as well as payments to contracted providers.



2023 Budget

For 2023, agency programs are budgeted at \$3,227,416 and supported with a county levy of \$1,205,701. This amount represents an increase of \$63,428 (2.00%) over 2022's budget and an increase of \$113,128 (10.35%) over 2022's levy. The agency budget reflected expectations for costs and revenues for the coming year, which include salary/payroll cost adjustments, shifting general aid dollars back to the Revenue Fund, and removal of the Chemical Dependency federal revenues with the sunset of that program.



APPENDIX A

Lac qui Parle County Board of Commissioners

First District Commissioner	-	Todd Patzer
Second District Commissioner	-	DeRon Brehmer
Third District Commissioner	-	John Maatz
Fourth District Commissioner	-	Benjamin Bothun
Fifth District Commissioner	-	Stacy Tufto

Lac qui Parle County Social Services Board

First District Commissioner	-	Todd Patzer
Second District Commissioner	-	DeRon Brehmer
Third District Commissioner	-	John Maatz
Fourth District Commissioner	-	Benjamin Bothun
Fifth District Commissioner	-	Stacy Tufto
Layboard Member	-	Ann Jenson
Layboard Member	-	Theresa Bly

Lac qui Parle County Family Service Center Staff as of December 31, 2022

Department Head	-	Kirsten Gloege, Human Services Director
Long Term Services and Supports, Adult Protection, & Licensing	-	1 Social Services Supervisor 6 Social Workers
Behavioral Health & Children and Family Services	-	1 Social Services Supervisor 5 Social Workers 2 Case Aides
Economic Assistance	-	1 Financial Assistance Supervisor 4 Eligibility Workers
Child Support Services	-	1 Child Support Lead Worker
Administration	-	1 Accountant 1 Office Support Specialist Sr. 2 Office Support Specialists