



# 2024 Annual Report

## Program Areas

- |                   |                                 |
|-------------------|---------------------------------|
| Adult Protection  | Economic Stability              |
| Behavioral Health | Long-Term Services and Supports |
| Child Support     | Children and Family Services    |

## Internal Services and Supports

These are services that support the direct client service of Family Services – this includes everything from planning to payroll.

- |                                     |                    |
|-------------------------------------|--------------------|
| Contract Management                 | Licensure          |
| Community Based Service Development | Records Management |
| Financial Analysis and Accounting   |                    |

# Letter from the Director

Kirsten Gloege

Lac qui Parle County Family Services is pleased to present its 2024 Annual Report. The purpose of this report is to provide our community with an overview of the work that is being completed within the agency and to highlight the trends.

We continue to focus on our mission to assist county residents whose personal or family resources are not adequate to meet their basic human needs. We are committed to helping individuals and families attain the maximum degree of self-sufficiency consistent with their individual capacities. Lac qui Parle County Family Services will promote the dignity, safety, and rights of the individual, and will assume public accountability and trust through responsible use of available resources.

Lac qui Parle County Family Service Center was first established in 1937. Today, Lac qui Parle County Family Services houses 26 employees. Our teams consist of the director, one accountant, two support staff. In our financial services unit, we have one supervisor, four eligibility workers, one case aide, and one child support worker. Within social services, we have the licensing, disability and elderly services, this unit consists of one supervisor and seven social workers. The second unit within social services, is our behavioral health, children/family services this unit consists of one supervisor, four social workers and two case aides.

DHS has created a dashboard to review costs within the state and county, with most recent data as of 2020. Total Human Services Costs for 2020, in Lac qui Parle County was \$28,761,849. This cost is shared with Federal and State funds, the County cost share was \$838,875.

From the most recent data available, Lac qui Parle County Family Services county portion of total cost per capita was \$125 (2020 data). Within the 6 west region, the comparison is as follows:

County Name	Population	Total Cost	Aid/Purchased Cost	Admin Cost	County Portion of Total Cost	Per Capita
Swift	9,838	3,749	3,364	385	287	
Yellow Medicine	9,528	3,469	3,125	344	201	
Chippewa	12,598	3,500	3,194	307	198	
Big Stone	5,166	4,474	4,070	403	175	
Lac Qui Parle	6,719	4,268	4,007	261	125	

MN County Human Service Cost Dashboard can be viewed at:  
<https://mn.gov/dhs/general-public/publications-forms-resources/reports/cost-reports-dashboards/county-cost-dashboards/tables-human-services-cost-dashboard-reports/>

If you would like more information about our services and resources, please visit our website at <https://www.lqpc.com/184/Family-Services> or call 320-598-7594.

Thank you,

Kirsten Gloege  
Director

## TABLE OF CONTENTS

Mission Statement.....	4
Role of Government.....	4
Lac qui Parle County Family Service Center Structure and Governance.....	4
Our Partners.....	4
Adult Protection.....	5
Behavioral Health.....	6
Children and Family Services.....	8
Child Support Services.....	10
Economic Assistance.....	12
Licensing.....	13
Long Term Services and Supports.....	15
2023 Audited Financial Reports.....	17
2025 Budget.....	18
Appendix A.....	19
Lac qui Parle County Board of Commissioners	
Lac qui Parle County Social Services Board	
Lac qui Parle County Family Service Center Staff	

### Mission Statement

The Lac qui Parle County Family Service Center, in partnership with the federal government, the state, and other public, private, and community agencies, is a county agency directed by law to assist county residents whose personal or family resources are not adequate to meet their basic human needs. It is committed to helping them attain the maximum degree of self-sufficiency consistent with their individual capacities. To these ends, the Agency will promote the dignity, safety, and rights of the individual and will assume public accountability and trust through responsible use of available resources.

### Role of Government

Lac qui Parle County Family Service Center provides critical services in our local community, which assist people in need and provide a safety net for our most vulnerable citizens. The agency protects vulnerable populations, expends public funds, is accountable to taxpayers, and provides infrastructure and oversight of the private sector expending public funds.

### Lac qui Parle County Family Service Center Structure and Governance

The Lac qui Parle County Family Service Center is governed by the County Social Services Board, which is subject to the Board of County Commissioners. The full County Social Services Board of seven members is comprised of the five elected members of the Board of County Commissioners and two appointed Layboard members. The Human Services Director is responsible for total management operations of the Lac qui Parle County Family Service Center, and serves as its Chief Executive Officer.

### Our Partners

Individuals and families who are in need, health care providers, schools, community agencies, charitable organizations, federal, state, county, and city government and other individuals, businesses, and agencies both in and outside of our local community. Our partners through the managed care organizations are BlueCross BlueShield, UCare, and Medica. And our partner PrimeWest as a county based purchased health plan.

## Adult Protection

Lac qui Parle County's Adult Protection Services investigates allegations of physical, emotional, and sexual abuse, caregiver neglect, self-neglect or financial exploitation of people considered vulnerable due to cognitive, physical, or emotional impairments.

Vulnerable Adult reports are received by the Minnesota Adult Abuse Reporting Center (MAARC). Once the report is received, MAARC determines what agency is responsible for the screening and investigation of the report. The possible agencies are the Minnesota Department of Human Services, the Minnesota Department of Health, and Lac qui Parle County Family Services. The services we provide include:



### Conducting initial investigations of maltreatment

#### Including self-neglect

Gathering evidence related to reports made by the public, professionals, neighbors, or other concerned people



### Making connections to health and supportive services

Providing protective services to reduce maltreatment and provide a support system



### Coordinating legal interventions

#### Up to and including the appointment of surrogate decision-makers such as legal guardians

Taking a range of legal actions against perpetrators on behalf of vulnerable adults and to ensure the safety of older adults and people with disabilities

<b>Screened in report allegations and findings for 2024</b>	<b>Substantiated</b>	<b>Inconclusive</b>	<b>False</b>	<b>Not Vulnerable Adult</b>	<b>Investigation Not Possible</b>	<b>Pending</b>	<b>Total</b>
<i>Abuse emotional or mental</i>	0	2	0	1	0	0	3
<i>Abuse physical</i>	0	2	0	1	0	0	3
<i>Abuse sexual</i>	0	0	0	0	0	0	0
<i>Financial exploitation fiduciary relationship</i>	0	0	0	0	0	0	0
<i>Financial exploitation not fiduciary relationship</i>	0	1	0	1	1	0	3
<i>Neglect caregiver</i>	0	2	0	1	0	0	3
<i>Neglect self</i>	0	0	0	3	2	0	5
<b>Totals</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>3</b>	<b>0</b>	<b>17</b>

Lac qui Parle County is the lead investigative agency for vulnerable adults whom reside in the community and/or are receiving community based services. This chart does not include allegations that are referred to MN Department of Health or Department of Human Services. In 2024 (through November), there were 17 adult protection reports screened in for an assessment and 33 screened out reports, with 1 currently pending, for a total of 52 reports. Note there may be multiple allegations within an assessment.

## Behavioral Health

We provide a variety of services and supports for care for individuals living with mental illness, substance use disorder, or both. Our person-centered, recovery-focused interventions aim to help people live as independently as possible in their communities. Our approach involves coordinating services, policies, and resources to meet the goals of the individual. Our work includes:



### Partnering with providers

We search out and contract with credible and accessible providers that deliver various treatment approaches in chemical and mental health services



### Informing policy

Leveraging county and other resources to provide care upstream and advocating for policies that reduce disparities and inequities



### Caring for those who need it most

Case managers work one-on-one with their clients to identify needs and assist in developing goals to move toward recovery and maintain positive mental health.



### Having an impact on the practice

Innovating with local hospitals, police, providers and the county local advisory councils

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## CHILDREN'S MENTAL HEALTH

Children whose mental health needs are not met in a timely manner are more likely to experience social isolation, school failure, and delinquent behavior. Families who do not have adequate resources are not able to provide parental and emotional support to their children. Timely and appropriate intervention can prevent the need for more intrusive and costly options at a later date.

As the local mental health authority, the county is responsible for developing a network of services for children. The Children's Mental Health program provides supports and services to children with severe emotional disturbances and their families. The goal of the program is to assist children with severe mental health issues to thrive in their home communities.

Children qualify for Children's Mental Health services according to the Minnesota Children's Mental Health Act. The child must have a diagnosis that meets the definition of Severe Emotional Disturbance in order to be eligible. This diagnosis must be determined by a mental health professional.

Children's Mental Health Case Management for 2024: 22 clients served.

During the 2024 calendar year, Lac qui Parle County Family Services received 22 referrals for children's mental health services. Of the 22 referrals received in 2024, the agency opened eight to case management services. The eight open cases do not reflect children's mental health assessments that the social workers are spending time helping clients determine whether or not they are eligible for services. The agency provided children's mental health case management for 23 families throughout 2024.

At year end, 1.5 FTE social workers for children's mental health, are managing 15 children's mental health cases. Per Minnesota Rule 9520.0903 subp. 2(B) the average caseload of a case manager providing case

management services to children with severe emotional disturbance shall not exceed the ratio of 15 clients to one full-time equivalent case manager. The agency closed seven children's mental health cases during 2024.

#### **ADULT MENTAL HEALTH**

Early intervention to assist adults with mental illness allow them to maintain or regain employment and stable housing with the appropriate level of support. The financial cost of unemployment, homelessness, and medical care far exceeds the cost of preventative support services. The emotional cost to individuals and their families can be devastating.

As the local mental health authority, the county is responsible for developing a network of services for adults. The Adult Mental Health program provides services to support Lac qui Parle County adults who suffer from serious mental illness. The goal of the program is to assist adults with mental illness to manage their disease and live successfully in the community.

Minnesota Statute 245.462 identifies the eligibility requirements for Rule 79 Case Management Services. The person must be diagnosed by a mental health professional with serious and persistent mental illness. Case managers are required to complete a functional assessment with the consumer so as to identify mental health needs and assist the consumer in developing goals to move toward recovery and maintain positive mental health.

Adult Mental Health Case Management for 2024: 44 clients served.

Lac qui Parle County Family Services received 44 referrals for adult mental health services in 2024. The agency opened five of those 44 referrals to case management. 32 of the referrals received were opened for an adult mental health assessment. During the assessment period, social workers work with the clients to help determine if the client is eligible for case management services. Throughout 2024 the agency had 29 cases opened for adult mental health case management. The agency closed 10 adult mental health case management cases during 2024. At year end, 1.5 FTE social workers for adult mental health case management had 19 active cases. In 2024 the agency had one open civil commitment case which was initiated in 2023.

#### **BEHAVIORAL HEALTH FUND (SUBSTANCE USE DISORDER)**

Individuals with untreated chemical dependency may lose their employment, deplete their financial resources, and even engage in criminal behavior to support their habit. Without assistance, many families are not able to intervene in the cycle of self-destruction caused by uncontrolled chemical use. Timely and appropriate intervention can prevent loss of jobs, housing, family support, and possible incarceration or even death.

#### **Changing the Substance Use Disorder Service System**

As of July 1<sup>st</sup>, 2022, the Substance Use Disorder (SUD) Reform went into place. Which included changes such as the sunsetting of the RULE 25 requiring counties to provide chemical use assessments and Consolidated Chemical Dependency Treatment Fund (CCDTF). As well as new requirements for the comprehensive assessment to be completed by a Licensed Drug and Alcohol Counselor (LADC). LQPFSC role was changed to assist with determining funding eligibility for the behavioral health fund and we are able to provide SUD care coordination as needed. Minnesota Statute Chapter 254B and Rule 24 governs the county's role in coordinating and referring clients as needed and determining eligibility for the behavioral health fund. The request for the comprehensive assessment and treatment may involve a court action in which the assessment

and treatment are court ordered or it may involve a person voluntarily seeking a comprehensive assessment and treatment funding, if eligible.

The agency served 1 individual through the behavioral health fund in 2024. The agency opened zero SUD care coordination cases in 2024.

Children and Family Services

Child Welfare, Child Protection, and Fostering provide an array of services to ensure the safety and well-being of children and their families. Children enter foster care because of neglect, abuse, a family crisis, or the child’s behaviors/special needs. Care is given until their own parents can resume the parent role or until a permanent plan is made with relatives or adoptive parents. Our staff’s work includes:



**Child protection maltreatment assessments**  
Workers screen and respond to reports of child maltreatment promptly



**Case management services for families**  
Families receive parenting skills, build resiliency, and ensure that children will be safe



**Temporary out-of-home placements**  
In some cases children are removed from their homes for safety



**Adoption services**  
When parents’ rights are terminated, children remain with foster families until an adoptive family can be found

CHILD PROTECTION

Child protection is the process of protecting children identified as experiencing some form of abuse or neglect. It is a process where child safety is the first priority and staff work with families to build upon their strengths and to address their struggles to reduce future risk to the children. All children have a right to protection against abuse, neglect, exploitation and violence and there is a statutory duty to safeguard and promote the welfare of children.

All reports of maltreatment are received and screened according to statutory guidelines. If the reports do not meet statewide guidelines for assessment or investigation, the reporter is given information on other community resources. Accepted reports are either assigned to family assessment or child protection investigation. Services are provided if needed. All reports of possible maltreatment of children are cross-reported from Lac qui Parle County Family Service Center with the appropriate law enforcement agency.

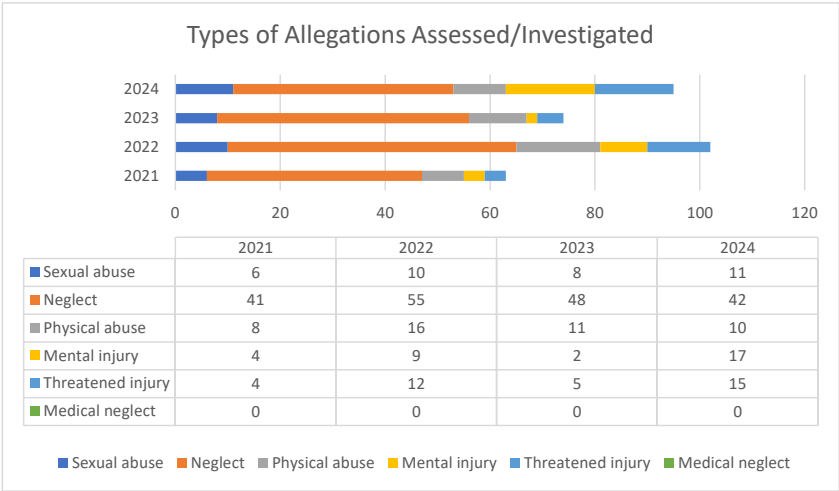
Child Protection Reports

All child protection reports are screened within 24 hours of receipt. If there is an immediate safety issue, the report is screened immediately. Screening involves evaluating the information in the report and determining if the concern meets the statutory definition of abuse or neglect found in Minnesota Statute 626.556 *Reporting of Maltreatment of Minors*. Screened out reports might still result in some action on the part of child protection staff. If the allegations did not meet the child protection level of concern, a child welfare assessment may be opened and staff may contact the parents to offer services and/or support.



Investigating/Assessing

All child protection reports are screened within 24 hours of receipt. Child protection reports may be opened for either an investigative response or assessment response.



In 2024 there were 21 Family Assessments and 11 Investigations screened in/opened and 89 screened out reports. A total of 121 reports to the agency. Note there may be multiple allegations within an assessment. The agency opened four new child protection case management cases this year with a total of eight active cases; three of which that have since closed in 2024. At year end, 1.5 FTE social workers for child protection had a case count of five active cases.

Monitoring

County case managers develop case plans containing supports and services for both the parents and children, making sure people get the information and referrals they need to creating a safe environment for the family to grow.

CHILD WELFARE

Lac qui Parle County continues to offer Child Welfare services to families who need assistance in parenting their child. Some of the issues include: parenting concerns, delinquency, runaway, or chemical abuse behaviors. In 2024, 34 child welfare (including Parent Support Outreach Program and Minor Parent) offers were made to families. These offers can come through a referral to the agency or the agency may decide to make an offer of child welfare services after a child protection report is screened out. The agency had seven child welfare cases opened for case management throughout 2024, three of which were new referrals in 2024. The agency ended the year with zero open child welfare cases.

Truancy

Lac qui Parle County Family Service Center receives a truancy referral from the schools when a child has missed three or more days of school. Once this referral is received, the social worker meets with the family

and child to assess barriers and develop solutions that ensure the child goes to and stays in school. A plan is developed with the family to improve school attendance.

In 2024, < 10 truancy referrals were received. We continue to see an increase in truancy issues with our students. Lac qui Parle County Family Service Center worked in collaboration with local school districts to reach out to students and families that continue to struggle with truancy issues. We continue to offer Child Welfare services to these families to assist with getting children to school on a daily basis.

**Adoption**

Adoption recruitment and services are provided by the county for state ward children. In 2024, there were no children adopted through the agency.

**Child Support**

Child support – the contribution noncustodial parents pay to ensure children have appropriate financial, medical, and child care support – is among the largest income support programs serving children in the United States. Data shows that payments help families maintain self-sufficiency, and the program pays for itself by reducing the need for other public assistance programs. Our goals include:



**Engaging noncustodial parents**  
Assuring a recognized legal relationship between parents and children, and engaging parents throughout the process



**Finding solutions that work**  
Working each case holistically, setting appropriate orders that match each noncustodial parent’s ability to pay, and modifying orders when circumstances change



**Helping families to thrive**  
Connecting families to community resources to get the additional resources they need

**Knowing our numbers**

Minnesota’s child support program participates and is measured with other states in the federal incentive funding system. Lac qui Parle County Family Services’ ranking in Federal Fiscal Year 2024 Performance Measures was as follows: 6<sup>th</sup> in Paternity Establishment, 3<sup>rd</sup> in Orders Established, 16<sup>th</sup> in Collections on Current Child Support, 2<sup>nd</sup> in Collections on Child Support Arrears, 30<sup>th</sup> in Cost Effectiveness.

The county met or exceeded four of the five state and federal standards:

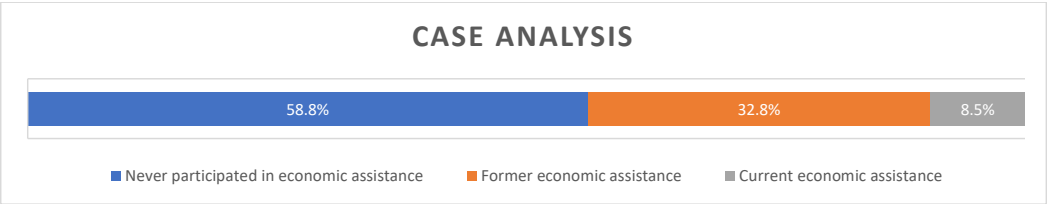
Objective	2020	2021	2022	2023	2024	Performance standard
Cases with paternity established	110.88%	110.60%	105.37%	103.38%	106.90%	90%

Cases with a court order for support	93.41%	95.08%	95.48%	93.49%	97.18%	80%
Current child support collected	76.88%	77.16%	81.04%	83.51%	79.20%	Suspended
Cases with collection on arrears	82.35%	78.29%	86.62%	81.38%	82.27%	80%
Cost effectiveness	\$5.59	\$4.72	\$4.40	\$4.71	\$3.71	\$5.00

**Commented [BH1]:** I couldn't find a state performance standard in the report. The \$5.00 benchmark is the number used to qualify MN for additional federal incentives. The statewide average for Cost-effectiveness is currently \$2.68.

### Economic disparities

Lac qui Parle County is committed to work with families to ensure that children can count on their parents for the resources they need to be healthy and successful. According to the 2016 Child Support Program is a Good Investment publication by the Office of Child Support Enforcement, it is especially important for custodial parents living in poverty; payment can represent more than 40% of family income. Our child support collection efforts have helped to lessen the economic disparity in our county.



### Federal Fiscal Year 2024 at a Glance

Lac qui Parle County has seen a steady decline in case count numbers from 2014. Federal Fiscal Year 2024 we saw the case count increase from 169 to 178, but the overall trend continues to decrease.

**Commented [BH2]:** Actually increased slightly, up from 169 FFY 23

169	+	27	+	4	-	23	=	178
Beginning Case Count		New Cases Added		Cases Reopened		Cases Closed		Ending Case Count

**Collecting support obligations:** Helped distribute \$732,840 in child support.  
**Expenditures for Services:** \$197,454 was spent by Lac qui Parle County for our child support collection efforts.  
**Federal and State Incentives:** Totaled \$26,311 for Federal Fiscal Year 2024 for meeting federal fiscal performance measures. (Incentives are based on program performance two years prior.)

## Economic Stability

Financial need may occur for individuals for reasons beyond their control. Some individuals may have recently lost their job, separated from their partner, or may not have the intellectual or emotional capacity to support themselves. Every day, Lac qui Parle County residents turn to Family Services, which offers support mechanisms to buffer the stressors and threats to well-being that all people may face at some time. County staff help people meet their basic needs and take steps toward a better life. Eligibility staff are passionate about their work and motivated by the opportunity to help people make a positive difference in their lives. Our work includes:



### Gathering information

Taking applications



### Determining eligibility

Assessing eligibility for federal and state cash, food, and health care programs



### Activating help

Providing access to employment and education services and supports



### Making connections

Linking people to resources in their own communities

## Programs

County residents accessing financial assistance, average per month:

Supplemental Nutrition Assistance Program (SNAP)	248 cases / 453 persons	General Assistance (GA)	17 cases
Minnesota Family Investment Program (MFIP)	17 cases / 43 persons	Emergency General Assistance (EGA)	6 cases
Diversionary Work Program (DWP)	4 cases / 12 persons	Minnesota Supplemental Aid (MSA)	17 cases
Child Care Assistance Program (CCAP)	10 cases	Refugee Cash Assistance (RCA)	0 cases
Title IV-E Foster Care	3 cases / 3 persons	Group Residential Housing (GRH)	26 cases
Medical Assistance	788 cases / 1,483 persons	MinnesotaCare	29 cases / 51 persons

## Emergency Food & Shelter Program (EFSP)

Lac qui Parle County Family Service Center receives a small portion of funds each year to help in emergencies of food, shelter, or utility shutoff. Lac qui Parle County Family Services was allocated \$2,300 for phase 41. These funds were expended 100% to other Food Expenditures.

<b>Total</b>	<b>\$2,300.00</b>
<b>Expenditures</b>	

## Licensing

Lac qui Parle County Family Services is responsible for licensing Family Child Care, Family Child Foster Care, and Adult Foster Care. The county shares responsibilities with the state for the licensing process of Corporate Child and Adult Foster Care settings. Public information is available on licensed providers which consists of whether a person is licensed or not, whether there was any negative action on a license, any variances that the caregiver is operating under, the nature and outcomes of any complaints, and correction orders that have been issued on a licensed home.

*To view the Minnesota Department of Human Services Licensing Database, please go to <https://licensinglookup.dhs.state.mn.us/>*

### **FAMILY CHILD CARE**

Lac qui Parle County Family Service Center is responsible for the licensing and monitoring of family child care homes in Lac qui Parle County, this is contracted with the Chippewa County Family Services Licensing Unit. The Child Care Licensing program completes state licensing requirements, monitors compliance with state regulations, and provides training resources to providers to enhance development of children in their care.

Childcare providers are required to comply with state regulations (Minnesota Rules 9502.0330 to 9502.0445) for licensure. These rules set limits on the number and ages of children allowed in care, set safety standards regarding the physical environment, sanitation and health, water, food, and nutrition.

In 2024, Lac qui Parle County had 13 Licensed Family Child Care Providers, with 11 currently licensed.

### **FOSTER CARE**

Lac qui Parle County provides licensing services for child foster care and adult foster care. The county is responsible to license, support, and monitor family and corporate foster care homes. The licensor assists the provider with completing the state licensing requirements. Lac qui Parle County Family Service Center also connects providers with needed training and acts as a support for them. The licensor also looks into concerns expressed regarding foster homes.

#### **Family Child Foster Care**

Foster parents provide a temporary home for children who cannot remain in their own homes. Children enter foster care because of neglect, abuse, a family crisis, or the child's behaviors/special needs. Care is given until their own parents can resume the parent role or until a permanent plan is made with relatives or adoptive parents. In certain circumstances, foster families may be asked to provide a permanent home. While the child is out of the home, a case manager works to provide services to the child and the family. Foster parents receive financial reimbursement to care for the needs of the children.

In 2024, Lac qui Parle County had 8 Child Foster Care Providers with 7 currently licensed.

#### **Family/Corporate Adult Foster Care**

Adult foster care is a licensed, supported living arrangement for adults who have special needs or impairments that make it difficult for them to live alone. This might include people who have physical, emotional, or developmental impairments. Adult foster care homes provide five basic services: room and board, supervision, protection, personal care, and assistance with money management.

Corporate adult and child foster care refers to settings in which the license holder is a corporation rather than an individual. The primary caregivers are shift-staff rather than the traditional model where there is one primary caregiver who lives in the home.

In 2024, Lac qui Parle County had 6 Adult Foster Care Providers.

## Long-Term Services and Supports

People who are aging and people with disabilities make meaningful contributions to their families, workplaces, and communities. Too often environments are not structured to allow full participation and opportunity.

When people who are aging or living with disabilities need support to live independently in their communities, they turn to Lac qui Parle County Family Service Center. Our staff's work includes:



### Meeting with people and assessing their needs

Using the MnChoices system we assess their strengths, abilities, and needs



### Offering services

Determining eligibility for formal services. People make choices based on need, eligibility, cost-effectiveness, and preferences



### Making connections

Connecting hundreds of people to services that can help them remain in their homes or communities

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## Lac qui Parle County demographics based on 2023 census:

1,866

people aged 65 or older

588

people living with a disability under age 65 years

6,689

people living in Lac qui Parle County

SOURCE: U.S. CENSUS BUREAU QUICKFACTS

Long-Term Services and Supports administers programs on behalf of the state or federal government to help older people or people living with disabilities to remain in their homes or communities versus entering institutionalized care. Our work includes:

### Assessing

Using a strengths-based approach, we ask about people's current supports and their need for additional assistance. Certified Assessors complete initial assessments for people that are not receiving any home and community based services. MnCHOICES reassessments are completed annually for people already receiving services. Health Risk Assessments are offered annually for people receiving Care Coordination.

- 14 initial MnCHOICES assessments completed in 2024
- 44 MnCHOICES reassessments completed in 2024
- 140 Assessments offered for Managed Care in 2024 (numbers do include individuals that did not want to participate in an assessment or were unable to be reached)

### Connecting

We determine who is eligible for Home and Community Based Service programs, which include:

### *Community Access for Disability/ Community Alternative Care/ Brain Injury Waivers*

Lac qui Parle County Family Service Center delivers state-administered home and community based waivers for physically disabled consumers under the Federal 1915(c) waiver, a provision of the Social Security Act that allow states to receive federal financial participation in the cost of services that are an alternative to institutionalization. The county provides case management for Community Alternative Care (CAC), Community Access for Disability Inclusion (CADI) and Brain Injury (BI) Waiver cases.

#### ***Developmental Disability Waiver/R185 Case Management***

Lac qui Parle County Family Service Center delivers state-administered home and community based waivers for developmentally disabled consumers under the Federal 1915(c) waiver, a provision of the Social Security Act that allow states to receive federal financial participation in the cost of services that are an alternative to institutionalization. As well as, Minnesota Statute 256B.092, requires the county to provide case management services to individuals who meet the eligibility criteria in Minnesota Rule 9525.0004 to 9525.0036, otherwise known as Rule 185. Rule 185 and waiver case managers provide ongoing planning services to people with developmental disabilities or related conditions.

#### ***Elderly Waiver/Alternative Care/ Nursing Home Care coordination***

Lac qui Parle County Family Service Center contracts with PrimeWest, Blue Cross Blue Shield and UCare to provide care coordination services for Lac qui Parle County residents who are enrolled in Minnesota Senior Care Plus (MSC+), Minnesota Senior Health Options (MSHO) products, Special Needs Basic Care products, including Connect and Connect + Medicare.

The county delivers the Elderly Waiver Program for people not enrolled in a managed care product and over the age of 65. Elderly Waiver is a State of Minnesota administered home and community based program under the Federal 1915(c) waiver. In addition, the Alternative Care Program is modeled after the Elderly Waiver Program, however it is for people that would be eligible for Medical Assistance within 135 days of entering a nursing facility.

Eligibility is also determined for the Family Support Grant, Semi Independent Living Skills Program, and Personal Care Assistance Program.

#### **Monitoring**

County case managers develop a coordinated plan for supports and services, making sure people get what they need when they need it, monitoring the plan, and authorizing services.

- Developmental Disabilities and R185 case management: 51
- Community Access for Disability/Community Alternative care/Brain Injury: 36
- Nursing Home: 67
- Elderly Waiver: 18
- Alternative Care: 1
- Community Well: 39
- Special Needs Basic Care: 51

#### **Empowering**

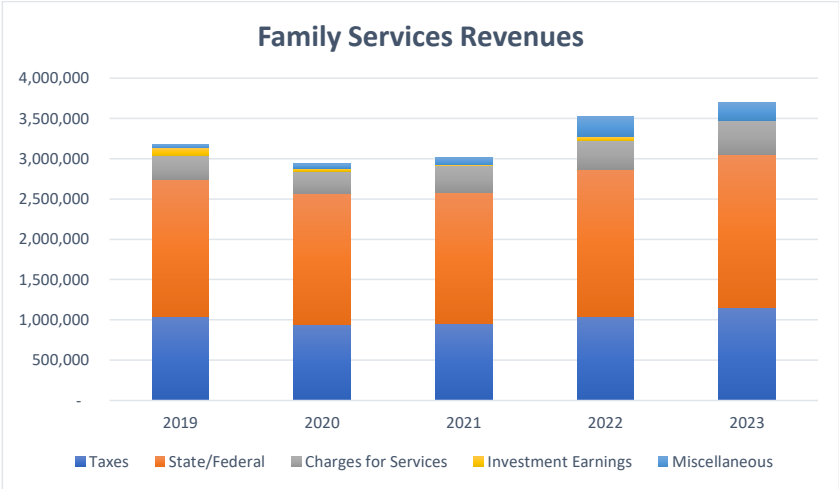
We empower people to make informed choices about the services they access, and we act as public guardians for 5 people with intellectual and developmental disabilities.



2023 Audited Financial Reports

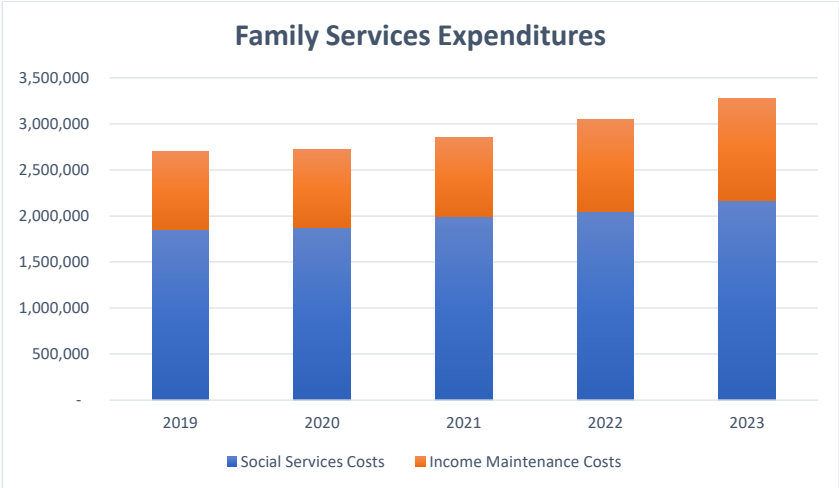
Revenue

Family Services receives revenue from the federal and state governments as well as grants and other non-governmental sources. In 2023, approximately 31 percent of revenue was from the local tax levy and approximately 69 percent was from federal, state, and other sources.



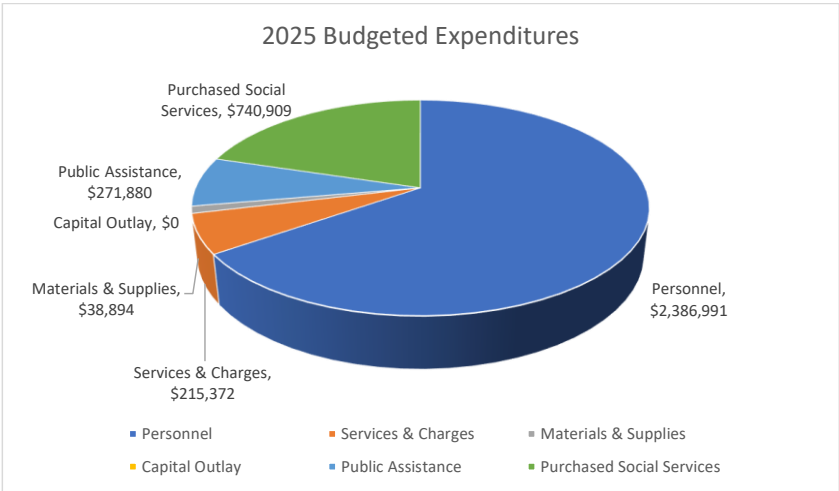
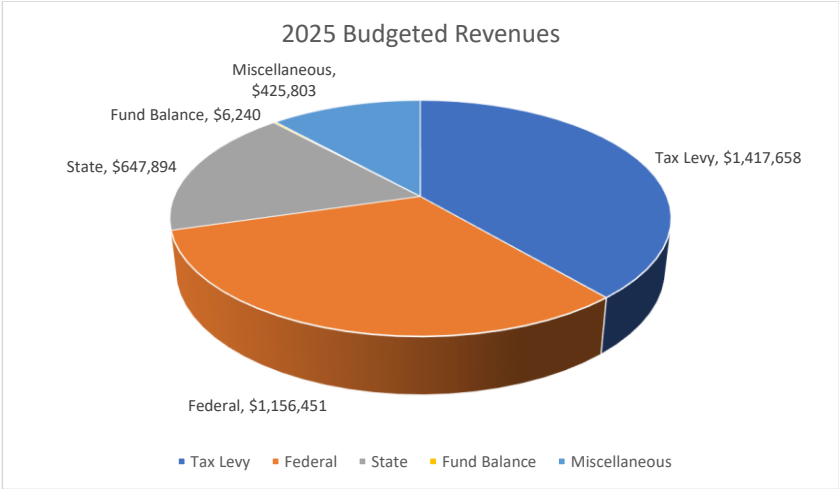
Expenditures

About 34 percent of expenditures were on the costs of providing economic assistance services. About 66 percent of expenditures were on the costs of providing social services in house as well as payments to contracted providers.



2025 Budget

For 2025, agency programs are budgeted at \$3,654,047 and supported with a county levy of \$1,417,658. This amount represents an increase of \$163,138 (4.67%) over 2024’s budget and an increase of \$124,546 (9.63%) over 2024’s levy. The agency budget reflected expectations for costs and revenues for the coming year, which include an increased pay scale for all Family Services staff, increased health insurance costs, and a decrease in the VCAA & Title XX grant allocation.



## APPENDIX A

### Lac qui Parle County Board of Commissioners

First District Commissioner	-	Todd Patzer
Second District Commissioner	-	DeRon Brehmer
Third District Commissioner	-	John Maatz
Fourth District Commissioner	-	Benjamin Bothun
Fifth District Commissioner	-	Stacy Tufto

### Lac qui Parle County Social Services Board

First District Commissioner	-	Todd Patzer
Second District Commissioner	-	DeRon Brehmer
Third District Commissioner	-	John Maatz
Fourth District Commissioner	-	Benjamin Bothun
Fifth District Commissioner	-	Stacy Tufto
Layboard Member	-	Ann Jenson
Layboard Member	-	Theresa Bly

### Lac qui Parle County Family Service Center Staff as of December 31, 2024

Department Head	-	Kirsten Gloege, Human Services Director
Long Term Services and Supports, Adult Protection, & Licensing	-	1 Social Services Supervisor 7 Social Workers
Behavioral Health & Children and Family Services	-	1 Social Services Supervisor 4 Social Workers 2 Case Aides
Economic Assistance	-	1 Financial Assistance Supervisor 4 Eligibility Workers 1 Case Aide
Child Support Services	-	1 Child Support Lead Worker
Administration	-	1 Accountant 2 Office Support Specialists